

PATRICK BERAUD

1/134 Ballarat Road, Maidstone VIC 3012 Australia

Mobile: 0419 885 683

<http://www.patrick-beraud.net>

INFORMATION & COMMUNICATIONS TECHNOLOGY PROFESSIONAL

Extremely strong technical skills, coupled with demonstrated leadership ability applied to complex ICT projects in several countries, equip me with all the necessary skills to take the next step up to CIO roles or similar, thus fulfilling my ambition. My strengths are across the board, from visionary thinking influencing national government decisions, to leading teams of experts in designing, implementing and managing complex projects which utilise the latest technology, improve efficiency and reduce costs. People management is second nature given my interest in finding, developing and getting the best out of the right people. Adding to my credentials are a strong, internationally-based commercial awareness and deep interest in the business cycle, as well as excellent verbal and written communication skills. If your client wants to lead the field in a competitive environment, then let's get together and talk.

AREAS OF EXPERTISE

ICT INFRASTRUCTURE

NETWORK INTEGRATION

OPERATIONS MANAGEMENT

RISK MANAGEMENT

PROJECT MANAGEMENT

DATA MANAGEMENT

STRATEGIC PLANNING

SYSTEMS ANALYSIS & DESIGN

TRAINING & DEVELOPMENT

EDUCATION

UNIVERSITY OF MELBOURNE

Master's in eForensics & Enterprise Security

(Part-time studies scheduled for completion in July, 2009)

JAMES COOK UNIVERSITY, Cairns 2007

Bachelor of Information Technology

(Majored in e-Business Entrepreneurship)

NATIONAL INSTITUTE OF INFORMATION TECHNOLOGY, Accra, Ghana 2001

Certificate in e-Technology Computing

QUALIFICATIONS

Cisco Certified Internet Expert (CCIE Written)

Cisco Certified Network Professional (CCNP)

Microsoft Certified Systems Engineer (MCSE)

ITIL Awareness Training at Hewlett Packard – Brisbane

PROGRAMMING LANGUAGES

C/C++, Java, PHP, Perl and Python

CAREER HIGHLIGHTS 1998 - 2006

- Recruited by Deloitte & Touch to act as Consultant to the Security and Exchange Commission in Abuja, Nigeria implementing secure systems based on Cisco and Microsoft technology
- Leading a team which implemented ADS services for the Public Financial Management Reform Program, designed by KPMG, for the Republic of Ghana. This included the biggest SAN (Storage Area Network) in West Africa.
- Consultant to the Bank of Africa for implementing solutions integrating Microsoft ADS 2003 and Exchange Directory Services
- Visionary and sole designer of ICT infrastructure throughout Benin to meet the demands for DSL Internet access services, later appointed as Subject Matter Expert and then Project Manager for Benin Telecoms to implement and deploy the new system
- ICT Consultant to FirstNet, the very first ISP in Benin, designing and implementing customer services based on Cisco, Microsoft and Breeze Net technologies
- Workshop Manager for the local office of Hewlett Packard (CIS) in Accra, Ghana designing, installing and maintaining advanced systems running Windows 2000 and higher

PROFESSIONAL EXPERIENCE

SENIOR SOLUTIONS ARCHITECT TELSTRA, Melbourne

March 2008 to Present

Member of the team leading the Transformation Project for Bigpond, the Internet service of Australia's premier telecommunications company.

- Designing and delivering complex services architecture and infrastructure projects (SAN Java Identity Management, BSS, OSS, SIEBEL etc...) to meet the needs of Telstra and its customers
- Working with project managers and external experts (IBM, Accenture, HP) to develop plans and cost estimates
- Ensuring projects delivered on time, within budget and according to demanding quality standards

TELECOMS PLANNING & DESIGN CONSULTANT (CONTRACT) SPARQ SOLUTIONS, Brisbane

Dec 2006 to Apr 2007

Providing cost-effective shared-service ICT solutions to its joint owners, Energex and Ergon Energy, as well as other utilities, and employing over 500 staff and contractors throughout eight offices.

- Involved in high-level planning of IP networks for corporate data solutions, from conception to implementation and production
- Provided technical advice to telecom specialists in project and service delivery
- Analysed the detailed level design for the WAN Diversity project and the Security Property Upgrade Project
- Provided Technical Design advice to the Field Force Access/Secure Remote Access (FFA/SEA) project for Ergon Energy and Energex.

EXECUTIVE DIRECTOR ICT CONSULTANT TECHNICAL DIRECTOR

Dec 2006 to Apr 2007

Jun 2005 to Jan 2006

Apr 2004 to May 2005

PHARAON TELECOM & TECHNOLOGIES, Cotonou, Benin

Founded by high-profile expatriate Beninese who returned to their country to enhance and transform the ICT industry, establishing a first-class Internet service provider and then extending services to the financial services sector and later to the rest of West Africa.

- Re-designed the company's IT infrastructure to improve service quality to corporate clients
- Contributed to increasing the turnover by 35% within five months
- Re-assessed, re-organized, and re-oriented the company's processes, objectives and targets both internally and externally, in order to align with the new Telecommunication laws and minimize expenditures
- Liaised with high level stakeholders to understand their concerns and integrate strategies to meet their objectives.
- Invented new and re-packaged existing products (with assistance from Marketing Executives), while maintaining the Company's primary business objective of Internet Service Provider
- Created and managed accreditation relationship with Microsoft, Cisco, Hewlett Packard, Comtrend Corp etc...
- Designed an xDSL infrastructure and led the technical department in it's nation wide deployment
- Direct reporting as Technical Director was 23 people and 87 direct & indirect reporting as Executive Director

SEASONAL LECTURER & TUTOR JAMES COOK UNIVERSITY, Cairns

2006 to 2007

Recruited by my *alma mater* to lecture for three semesters.

- Lectured and tutored students on the Cisco Internetworking Technology Curriculum/Data Structured and Algorithm in C++

CISCO NETWORK ENGINEER (CONTRACT) QUEENSLAND GOVERNMENT, Brisbane

Dec 2005 to Mar 2006

Contracted to the SIS (Shared Information Solutions) Division.

- Maintained primary and secondary data sites and monitored network stability (450 sites)
- Analysed requirements, recommended solutions and designed LAN/MAN/WAN infrastructures
- Wrote network policy documents
- Prepared implementation plan documents for support staff
- Scheduled network related activities
- Monitored networks stability and utilized management tools in order to produce optimal results

**SENIOR ICT CONSULTANT (CONTRACT)
SOG EQUIP/FirstNet, Cotonou - BENIN**

July 2003 to Mar 2004

- Proposed and Designed Information Technology Solutions to customers in the Financial and Insurance sectors
- Provided professional training to IT managers, and managed and maintained the company's relationship with partners such as: Microsoft, Cisco, and Compaq / HP.
- Led RFP/tenders and solutions presentations to customers.
- Direct Reporting was 9 subject matter experts

**LEAD TECHNICAL CONSULTANT (CONTRACT)
OSTEC IT Amsterdam & Accra (Netherland & Ghana)**

April 2003 to July 2003

- Re-organized the technical department and led the team on Woolworths Ghana and Interbeton Netherland WAN projects
- Direct Reporting was 10 Infrastructure Architects across two countries

**TECHNICAL MANAGER (CONTRACT)
Infotech LugsySmile Ltd Accra - Ghana**

May 2002 to Mar 2003

- Planned, designed, and deployed large scale software solutions using Microsoft Technologies
- Prepared detailed documentation for project deliverables
- Managed time and expenditure to deliver optimal results
- Supervised the projects progress and implementation
- Advised engineers in the Technical Department on career development planning
- Direct reporting was 20.

**WORKSHOP MANAGER
CIS Ghana Accra - Ghana**

Feb 2001 to May 2002

- Performed administration duties for advanced systems which included: design, installation, management, maintenance, monitoring, tuning, and security on computer systems running Microsoft windows 2000 or higher
- Designed, implemented, and managed a secure client / server environment based on Microsoft active directory systems
- Planned the integration of DNS, exchange 2000 directory services, and ADS
- Designed and implemented secure access to the Internet, including the use of firewall and virtual private networks, and installation and configuration of Cisco routers and switches
- Trained system administrators including students seeking the MCSE certification in resolving network problems, and on the windows 2000 products
- Managed CIS workshop, consisting of 17 engineers and technicians
- Administered CIS/PPP IT infrastructure (Network, windows NT Server, Workstations, mail and proxy servers)
- Designed, implemented, and provided training on HP Open View (NNM),
- Designed a back up strategy, implemented and coordinated the data backup of clients